

Module 1: Introduction to the Internet

- What is the Internet?
- History and evolution of the Internet
- How the Internet works (networks, servers, clients)
- Common internet services (web, email, chat, cloud)

Module 2: Web Browsing Basics

- Introduction to web browsers (Chrome, Edge, Firefox)
- Navigating websites (URLs, hyperlinks, tabs)
- Search engines and effective searching techniques
- Bookmarking and managing browsing history

Module 3: Email & Online Communication

- Creating and managing an email account
- Sending, receiving, and organizing emails
- Attachments and cloud-based file sharing
- Introduction to instant messaging and video conferencing (WhatsApp, Zoom, Teams)

Module 4: Internet Safety & Security

- Understanding online threats (viruses, phishing, scams)
- Safe browsing practices
- Password management and two-factor authentication
- Privacy settings and data protection

Module 5: Online Services & Applications

- E-commerce basics (shopping, payments, digital wallets)
- Online banking and government services
- Social media platforms (Facebook, Instagram, LinkedIn)
- Cloud storage and collaboration tools (Google Drive, OneDrive)

Module 6: Advanced Internet Skills

- Downloading and installing software safely
- Using online learning platforms (Coursera, Udemy, Khan Academy)
- Basics of online content creation (blogs, YouTube, podcasts)
- Introduction to digital marketing and SEO

Module 7: Mobile Internet Usage

- Internet on smartphones and tablets
- Mobile apps vs. websites
- Managing data usage and Wi-Fi connections
- Safety tips for mobile internet

Module 8: Practical Projects & Assessment

- Create a professional email account and send attachments
- Conduct research using search engines
- Shop online safely and track an order
- Participate in a video conference
- Final quiz and hands-on evaluation

Learning Outcomes

By the end of this course, learners will:

- Understand how the internet works
- Browse, search, and communicate effectively online
- Protect themselves from online threats
- Use online services confidently (shopping, banking, learning)
- Apply internet skills on both computers and mobile devices